

Short Biography of Principal Researcher **Dr. Dilara Begum**

Dr. Dilara Begum is the Professor and Chairperson of the Department of Information Studies at East West University. She is also an elected Governing Board Member of the International Federation of Library Associations and Institutions (IFLA). Professor Dilara did her PhD in Information Literacy from Punjabi University, India. She was a former fellow of IFLA, ALP (Victoria University of Wellington, New Zealand), and IVLP (The U.S. Department of State's premier professional exchange program). With an illustrious career spanning around three decades, Professor Dilara brings with her extensive experience and excellence in research, teaching, and information management. She has published more than eighty (80) scholarly articles published in peer-reviewed journals, conference proceedings, book chapters, reports etc. She is working as the Regional Editor of Digital Library Perspectives (Scopus Indexed Q1 Journal) and Executive Editor of the International Journal of Information and Knowledge Studies. She got the prestigious "Prof. Indira Parikh 50 Women in Education Leaders" award at the World Education Congress for her contribution in education. She was also honored with the 'Lifetime Achievement Award 2023' by COLLNET, Society for Library Professionals (SLP) and Special Libraries Association (SLA), Asia Community for her outstanding contribution in research, collaboration, and library development. In addition to her academic and organizational contributions, Professor Dilara has also been a pivotal consultant for over 30 public and private organizations, guiding them in developing their records and information management systems.

Short Biography of Co-Researcher **Md. Hasinul Elahi**

Md. Hasinul Elahi is the Senior Lecturer in the Department of Information Studies at East West University. He obtained his BA (Hons.) and MA degrees from the University of Dhaka with a record CGPA (3.94 and 3.97 respectively). He was awarded with "Dean's Merit List of Honor" for his excellent academic result in both the examinations. Mr. Elahi was also honored with "Abdul Aziz Chowdhury Scholarship" for his brilliant academic success. His research interest includes information quality, service quality, community informatics, mobile-based information service design, information literacy, open government data, knowledge sharing etc. He has published more than twenty (20) scholarly articles published in peer-reviewed journals, conference proceedings, book chapters, etc. He is also voluntarily working as the Senior Editorial Assistant in the International Journal of Information and Knowledge Studies. Besides these, he is a regular reviewer for Scopus indexed Q1 Journals like Global Knowledge, Memory and Communication, Digital Library perspectives etc.